



NCC/CAB/120526/028

May 12, 2026

**The Chief Executive Officer**  
Ekovolt Telecommunication Limited  
No. 2 Cannal Road Yaba  
Lagos.

Dear Sir,

**APPROVAL OF INDIVIDUAL CONSUMER CODE OF PRACTICE**

The above subject refers.

The Commission has reviewed your draft Individual Consumer Code of Practice (ICCP) on the Internet Service Provider licence and wishes to convey regulatory approval effective May 15, 2026. It is our expectation that your operations and related activities will be governed by the provisions of the approved Individual Consumer Code of Practice.

In accordance with Part II, Section 6 (1) under (Regulation) of the Consumer Code of Practice Regulations, 2024 you are required to ensure the following:

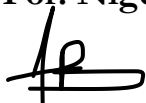
1. That you publish the approved ICCP in one national newspaper, on your website and on any social media platform within thirty (30) days from the date of approval.
2. That you forward a copy of this newspaper publication to the Commission accordingly.
3. That you display a copy of the approved ICCP at all your Customer Contact Centre and provide a copy to your customers on request.

Kindly note that the Commission reserves the right to publish or distribute the ICCP in any way it deems appropriate in accordance with Regulation 6 (3) of the Consumer Code of Practice Regulations, 2024.

Please accept the assurances of our highest regards.

Yours faithfully,

**For: Nigerian Communications Commission**



**Freda R. Bruce-Bennett**  
Director, Consumer Affairs Bureau  
**For: Executive Vice Chairman/CEO**



**Dr. Yaya M. Wali**  
Head, Consumer Policy Dev. & Monitoring  
**Consumer Affairs Bureau**